



Screen Solutions offer a warranty on its products from the date of manufacture that covers our product from defects in materials and workmanship for a period of 5 years. Normal wear and tear are not considered defects. This warranty extends to the original purchaser of a new Screen Solutions product, and is valid for as long as the initial purchaser owns the product. The warranty is not transferable.

This warranty is offered for a single shift in a commercial office environment up to 40 hours per week for the purpose in which the product was designed and intended for.

All warranty claims are to be made in writing to Screen Solutions within the warranty period. Screen Solutions reserves the right to inspect the product where it has been deemed to be faulty.

During the warranty period, all installation, assembly and reconfiguration work shall be performed by a Screen Solutions approved representative or under the supervision of a Screen Solutions approved representative. If any person other than an approved Screen Solutions representative carries out the above works the warranty shall be deemed void.

This warranty does not apply to;

- Normal wear and tear
- Any damage arising from water, heat and direct sunlight
- Natural variations in surface finishes, colour matching or textures
- Goods damaged by accident, abuse, improper use and incorrect installation
- Modification or alteration of the product
- Third party fabrics, upholstery, foams or any third party supplied items (these items may be warranted by the original supplier)
- Transport damage
- Damaged caused by improper third party storage

Screen Solutions will not be responsible for any costs associated with the repair of defective products other than those actually associated with the repair of the product in question

All replacement components used in the repair of a product under the warranty period are covered to the end date of the original warranty period only